



**RELIANCE**  
SYSTEMS

ESTABLISHED IN 1983

Tel. **888.773.6408**  
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1533 South 42nd Street  
Grand Forks, ND 58201

# Scheduling Public Visitation

Monday to Friday 1pm to 3:30pm Excluding Holidays

## **Reliance Public Scheduled Visitation**

1. Go to: [www.RelianceTelephone.com](http://www.RelianceTelephone.com)
2. Search for the facility you are looking for to open the facility landing page
3. Click on "Schedule Video Visitation" near the bottom
4. Login or Create your new online account
5. Search for the inmate by Last Name, then click Continue
6. Choose your visitation time from the dates and times provided
7. Fill in your Driver's License/Photo ID information
8. Read the Terms and Conditions and check the checkbox below to agree to the terms
9. Click on "Confirm Visitation"
10. Review the "Visitation Confirmation" page  
You will receive an e-mail shortly with confirmation for your scheduled visit
11. Wait for a Visitation Approval email before you show up to the facility, this indicates the facility staff have approved your request. You may also get a denied or cancelled email if not approved.

## **Additional FAQ:**

- **Can I view my visitation history?**  
You can view your visitations on the My Account page. This will allow you to manage your upcoming visits.